

Kraisinger Family Dentistry

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To All of our V.I.P.'s (Very Important Patients):

Having dental coverage can make it easier to get the dental care you need. But, it's important to understand that most dental benefit plans do not cover all dental procedures. Dental Insurance is a contract between the Insurance Company and the purchaser of the policy. (Usually the patient's employer)

We, Kraisinger Family Dentistry, are not a party to that contract. However, as your Dental Professional and Care Provider, we can assist you and facilitate your dental care by submitting your claim. Your employer and the plan provider (the insurance company) agree on the amount your plan pays and what procedures are covered. **We are not involved in deciding your level of coverage.**

It is very important for you to know and understand what your dental plan covers and what it doesn't. It is also important to understand that your dentist's primary goal is to help you maintain good dental health regardless of what your plan covers. Although it is tempting to make decisions about your dental care based on what your dental plan will pay, **remember that your health is the most important thing.** Treatment decisions should be made by you and your dentist.

Prior to treatment at our office, an explanation of the procedure(s) and the reasons and necessity for the treatment will be discussed and reviewed with you and you will be given the opportunity to ask questions and have them answered to your satisfaction.

As a courtesy to you, we will submit your insurance claim and include all information necessary to determine the clinical need for the treatment provided. **Any request for additional information from your insurance company for any reason will be charged at a rate of \$18.00 per request.**

Payment for your deductible and coinsurance are expected at the time that services are rendered. While our office staff works diligently to provide you with an estimate of treatment costs prior to your treatment, it is important to know that this is **only an estimate** and subject to change based on payment from your insurance company.

From the entire team at Kraisinger Family Dentistry, thank you for your understanding on this important matter and for the privilege to serve you.

Patient Name (Printed)

Date

Patient Signature

Relationship to Patient